

1. Using earbuds

Play/Pause

Tap on one of the earbuds once to pause or resume playback

Volume controls

Swipe up and down on one of the earbuds to control volume

Skip songs

Tap twice on one of the earbuds to go to the next song. Tap three times to go back to the previous song.

Active noise canceling

Long press on the right earbud to toggle between noise canceling modes (ON/OFF/Ambient)

Use the voice assistant

Long press on the left earbud to trigger the voice assistant on your device

Battery level check

Press the charging case button once to see an indication of the case's battery:

Green: between 60-100%

Orange: between 30-60%

Red: below 30%

Blinking Red: below 10% (power saving mode)

For the battery level of your earbuds themselves, use the Fairbuds app.

Accept incoming call

Tap or swipe up to accept an incoming call

Reject incoming call

Swipe down to reject an incoming call

Hang-up ongoing call

Press and hold any earbud to end an ongoing call

Enter pairing mode

Insert both earbuds into the charging case, and press the button for 3 seconds. The LED will blink in BLUE three times.

2. Repairing earbuds

a. Replacing earbud battery ([video](#))

- i. Tools required: not essential, but a small prying tool can be useful (for people without long nails), the Philips PH #0 screwdriver works perfectly
 1. Remove silicone ring (can be a fiddly task)
 2. Use nail or tool to open the rotating battery tray (at the + - indicators)
 3. Remove battery
 4. Insert replacement battery in the same orientation (make sure to match the battery polarity + - indicators) (make sure that you insert the battery IN the tray, and not force it in the earbud with the tray opened)
 5. Close the tray (until it slightly clicks)
 6. Assemble silicone ring back
 - a. Note: the silicone ring has some alignment features to make sure it only fits one way. The “lip” on the outside, as well as some thicker areas on the inside. If you look closely, you can also find a [L or R marked inside](#) the silicone ring to indicate to which earbud it belongs.
 7. Turn on earbud manually (by pressing for 3s), or via the case (by inserting into the case, closing case, and then opening case)

b. Replacing case battery ([video](#))

- i. Tool required: Philips PH #0 screwdriver
 1. Flip over the case, spot the screw on the bottom
 2. Remove the screw
 3. Open case, remove charging case core from outer shell
 4. Flip charging case core (look at bottom)
 5. Remove battery, insert new one
 6. Insert charging case core into outer shell
 7. Close case, flip and insert screw again

c. Replacing lost earbud

- i. Insert both earbuds (old and new) into case
- ii. Make sure they all have some charge
- iii. Perform a factory reset
 1. Press charging case button for 10s until LED blinks white
 2. Close case for 5s

d. Replacing charging case core

- i. Tool required: Philips PH #00 screwdriver
 1. Flip over the case, spot the screw on the bottom
 2. Remove the screw
 3. Open case, remove charging case core from outer shell
 4. Flip charging case core (look at bottom)
 5. Remove battery from old ‘core’, insert into your new one
 6. Insert charging case core into outer shell
 7. Close case, flip and insert screw again